

Dear Sir,

Thank you for your order/interest with our Products.

**We are glad to inform you that all our Products cover 12 months Manufacturer Limit Warranty (purchased after 1<sup>st</sup> Jan 2007) inclusive**

- Intermittent – initial could see, now could not see, later ok again.
- Color changes – Is Red but turned Pink, Blue turned Grey.
- Wavy Video, Grey Screen, .....

**Warranty void due to Act of GOD / Environment / Human Error, External factors like**

- Camera/DVR card/DVR machine/Multiplexer Surge – installed without AC/DC Surge Protector & Video Surge Protector. Symptom is workable when test and during installation, but fail or partial fail after weeks & months. (usual appear from 3<sup>rd</sup> days ~ 6months)
- Mis-handle – Positive/Negative Polarity mix, drop, water seepage, Clearance, CMOS Camera, use of own AC/DC Power, Blue Screen, .....

Kindly note, we STRONGLY suggest Importer/Distributor/End User to use

1. Switching Power, REGULATED DC & Surge Protected Adapter with Fuse.
2. Video Surge Protector at DVR cards / DVR machine / Multiplexer 's BNC connectors.

Please DO NOT use SHARE Power for replacing of equipments/Cameras, Cameras will get kill instantly or within the next 3 days.

We had tested all Equipments/Products (except DVR card) before leaving our Store. Kindly test it yourself within 7~14 days after Purchased, ensure is workable and stable before install at Client's site. (include DVR cards)

**Suggest Power up and let it run for 24~72 hours.**

Kindly email /call to inform us within 14 days if product faulty after purchased. Once replaced / repaired, No further report within the next 14 days, consider as solved / closed.

Please take care of yours/ours Products as Manufacturer does not accept Warranty once is Damage/partial Damage due to External Factors or "wear & tear".

**Wish All (Equipments & Customers) Healthy and Wealthy.**

**Warm Regards**

**Eric**

**www.choicecycle.com April 2007**